

## M/WBE

### CONTACT

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Colton, CA



### **CODE INFORMATION**

DUNS: 828743984 NAICS: **541612**, 541618, 541990, 561499, 561611, 611430, 611710, 624190, 813920, 926150



# **CAPABILITIES STATEMENT**

## HR/BUSINESS & EDUCATIONAL CONSULTING SERVICES

#### **VALUE PROPOSITION**

**Exceptional Consulting Services, LLC** (ECS) is a *Minority/Woman* Owned Business Enterprise that provides comprehensive strategic solutions and support services to small and medium sized business as well as state and federal governments and local municipalities. ECS is a highly respected and credentialed service-oriented business that is built on strong client relationships, tailoring our services to meet the specific and unique needs of our clientele.

### **CORE COMPETENCIES**

- Human Resources Consulting
  - Comprehensive HR
    Departmental Services
  - Change Management
  - Employee Relations
  - Workplace Investigations
  - o Compliance/HR Audit
  - Diversity Initiatives

- Management Consulting
  - Strategic Planning
  - Organizational Development
- Training & Development
  - Leadership
  - Development
- Dispute Resolution
- Educational Consulting

# Experienced





Let Exceptional Consulting Services help your exceptional organization. Our experienced experts will help you grow your business and step into your potential!

### CERTIFICATIONS

- Society for Human Resource Management Certified Professional
- Association of College and University Educators Certified (ACUE)
- Certified Higher Education Professional Leadership (CHEP)
- Certified Higher Education Professional Online Teaching
- Certified Change Management Professional (CCMP)
- Strategic Organizational Leadership Certified (SOLC)
- Certified Corporate Ethics Manager (CCEM)
- Certified Dispute Resolution Professional (CDRP)
- Diversity, Equity, & Inclusion in the Workplace Certified (**DEIC**)





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# **CAPABILITIES STATEMENT**

### HR/BUSINESS & EDUCATIONAL CONSULTING SERVICES

### **PERFORMANCE SUCCESSES**

- Trained over 250 client organizations in the areas of change management and strategic planning since 2007.
- Developed over 30 human resource departments since 2009.
- Created and delivered training programs relating to entrepreneurship, effective communication, delegation among others since 2007.
- Facilitated organizational development via change management protocols for more than 25 clients adapting policies and procedures to remote staff since the 2020 pandemic.
- Well versed in data analysis leading to recommendations for strategic organizational development.
- 30+ years of human resources, managerial, and general business experience.

### FEATURED CLIENTS









# TESTIMONIALS &

"Dr. Cannon is the best HR Leader we have ever worked with" – Vernon H..

"...the most comprehensive review of our HR policies and protocols ever conducted during my [tenure], and it is incredibly well done and welcome." – Steve R.

"...has a solid knowledge of HR and an innate grasp of business and is very resourceful." Beth C.